

POLISHED CONCRETE PTY LTD CONDITIONS AND AGREEMENT

Although Polished Concrete Pty Ltd has a high standard workmanship from practice to procedure we note Polished concrete pty ltd are governed by the laws and nature of cementitious elements and natural reactions. It is the laws and nature of cementitious products to react in various uncontrollable ways, nevertheless this expected with all cement products. By purchasing a cementitious range please carefully read the below conditions as outcomes of re constituted stone may not be your preferred choice due to uncontrollable reactions.

The client; name appearing on the above invoice agrees and acknowledges to the conditions within. To make good with all progress payments and terms herein and on completion of work, retention is not permitted. The client has been informed on all work process and agrees to the work being carried through. All other work than the above mentioned is billable as addition. Additional invoices will be sent separate at the end of every month cycle.

The client agrees and understands to the risks and variations for polished concrete finishes, acid stain, cement toppings and agrees no two substrates are alike or thus same in any way. The client agrees no colour matching CANNOT be guaranteed whatsoever. The client agrees that Polished Concrete Pty Ltd has no liability or control of variation caused by cement colour, reaction, hydration, pinholes, dis-colours or any other occurring problem caused within cementitious hydration process and or stone curing. Product fault is liable to the supplier only.

The client agrees Polished Concrete Pty Ltd did not purchase any stock whatsoever. Polished Concrete Pty Ltd is strictly the applicators. Client agrees that Polished Concrete Pty Ltd is not liable or responsible for any damage caused on site. Client agrees money claw backs are not permitted. Polished Concrete Pty Ltd is not liable for concrete cracks or natural ramifications caused by cementitious products.

It is the nature of cementitious products to expand and retract and or crack. Client agrees they will seek professional advise from a cementations supplier and or engineer. Polished Concrete Pty Ltd is not liable for builders/ trade damage during the construction and therefore damages or other work will be charged as additional. Client agrees if the site is closed or disrupted Polished Concrete Pty Ltd may invoice the client daily rates for the duration of the site closure that is out of Polished Concrete Pty Ltd control. The sum is \$760 per day per person includes diamonds and labour.

Polished Concrete Pty Ltd are members of the Master Builders Association and follow the regulatory requirements of the Australian standards. The appropriate power must be provided by the client, thus 3 or single phase, should no power be available charges will be added as additional charge at minimum of \$330 per day and a maximum of \$660 per day. Client agrees to adhere to the maintenance regime provided; any neglect to the finished product alleviates Polished Concrete Pty Ltd from any further work and or repairs.

The client agrees they have seen a real life sample prior work commencement or by default has waived their rights and acknowledges the variations and or outcome and have made a committed to a variable type of finish that's is governed by concrete nature. The client agrees no refund or repeats work will be executed based on change of mind.

Client acknowledges Polished Concrete Pty Ltd is not in liable for personalised presentation of any given work. The Client also agrees the finishing line has not been seen and accept the called finished line made by Polished Concrete Pty Ltd. Client acknowledges Polished Concrete Pty Ltd has the right to refuse work and may leave the site for any disputes or discrepancies raised by the client in miscommunication or discrepancy in workmanship, all labour is billable until this point. Note; no trades other than Polished Concrete Pty Ltd are permitted on site during any works, any drawbacks caused by other trades will be billed as addition to the builder, this includes delays and non accessible access to work areas. Client agrees by paying the deposit they are entering a legal agreement with Polished Concrete Pty Ltd and agree to the above conditions. Polished Concrete Pty Ltd are not responsible for cleaning or disposal and all cleaning matter shall be charged as additional.

